

Northern California Office Transition
September 26th, 2025

Dear Customer,




We are writing to inform you that Stannah's Northern California office will be closing as part of a strategic realignment. We want to assure you that this transition will not affect the quality of support you receive for your Stannah stairlift.

Moving forward, all post-sales support, warranty services, and ongoing maintenance will be provided by our trusted and long-standing distributor, **Arrow Lift**. Arrow Lift has been a valued distributor partner of Stannah for decades and shares our commitment to exceptional customer service and dependable stairlift support.

What this means for you:

- You will continue to receive the same high standard of service and support.
- Your warranty and service agreements will remain valid and unchanged.
- Arrow Lift's experienced team is ready to assist you with any needs you may have.

Arrow Lift Contact Information:

-  Phone: 1-888-264-6859
-  Email: info@arrowlift.com
-  Website: arrowlift.com

If you have any questions about this transition, please don't hesitate to reach out to us or contact Arrow Lift directly.

Thank you,



Ben Hall
General Manager North America

Stannah Stairlifts Inc.